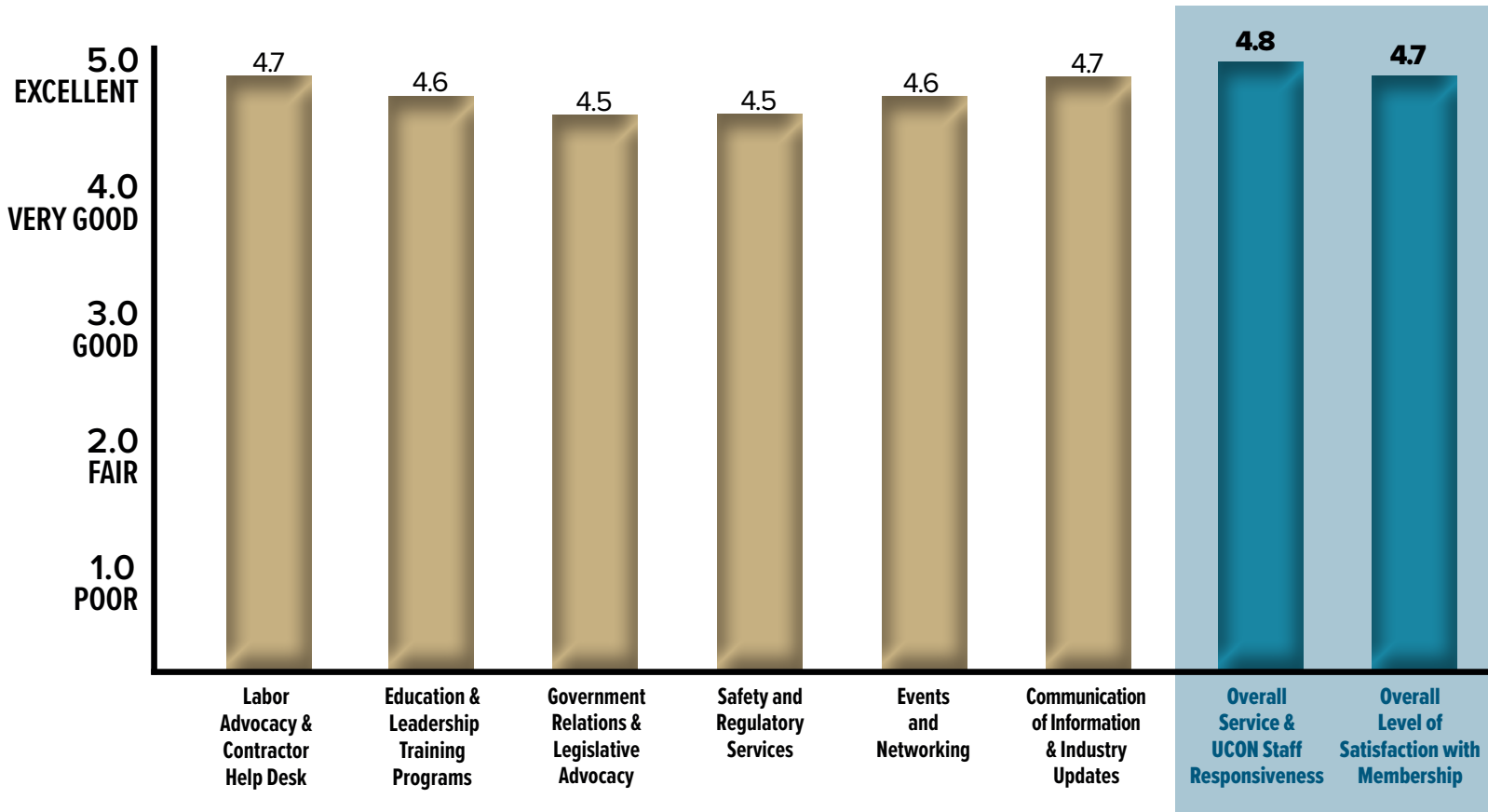


2023 SURVEY RESULTS

Below is a summary of our 2023 Contractor Member Satisfaction Survey. It is our intent to exceed your expectations and deliver a high level of service that provides our members with a competitive edge in this challenging landscape. We value and appreciate your feedback.

OVERALL VALUE: Contractor Membership Satisfaction Ratings



UCON Staff Responsiveness **4.8**

Overall Level of Satisfaction with UCON Membership **4.7**

99% of members would absolutely recommend UCON to their peers.

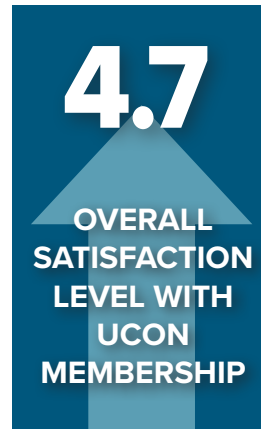
CONTRACTOR
MEMBER
SATISFACTION
SURVEY
RESULTS

*Over 100 contractor members responded



2023 CONTRACTOR MEMBER SATISFACTION SURVEY RESULTS

UCON STAFF OVERALL SERVICE & RESPONSIVENESS



99% 99% of contractor members would absolutely recommend UCON to a peer or colleague.

A **98%** retention rate reflects the level of return on investment UCON contractors receive.

100

**Record Growth!
100 New Contractor Members in 2023**

(As of printing)

+2,500

**LABOR ADVOCACY/
CONTRACTOR SERVICES/
EXPERT HELP:**

4.7

Assisted with over 2,500 calls/emails this year:

- Labor disputes and grievances
- Public works/prevaling wage compliance
- Payroll advisory; employment law
- Trust fund issues
- Pre-job conferences and more



COMMUNICATIONS OF INFORMATION & INDUSTRY UPDATES; UCON EVENTS:

4.7

ALMOST 20,000 DOWNLOADS FROM OUR CONTRACTOR RESOURCES LIBRARY; 2,175+ USERS OF THE UCON APP; EIGHT STATEWIDE EVENTS—3,300+ PEOPLE, OVER 440 COMPANIES



LEADERSHIP & PROFESSIONAL DEVELOPMENT:

4.6

2,800+ individuals from over 260 companies participated in UCON's in-person and virtual **50+** professional development courses this year, including UCON's sold-out programs: Fearless Field Leader, and Project Management Career Advancement (PMCA).

LEGISLATIVE ADVOCACY:

Fighting to protect your marketshare, improve the business environment, and increase infrastructure funding across the state, by working to support bills and elect legislators that elevate the union construction industry.

4.5

