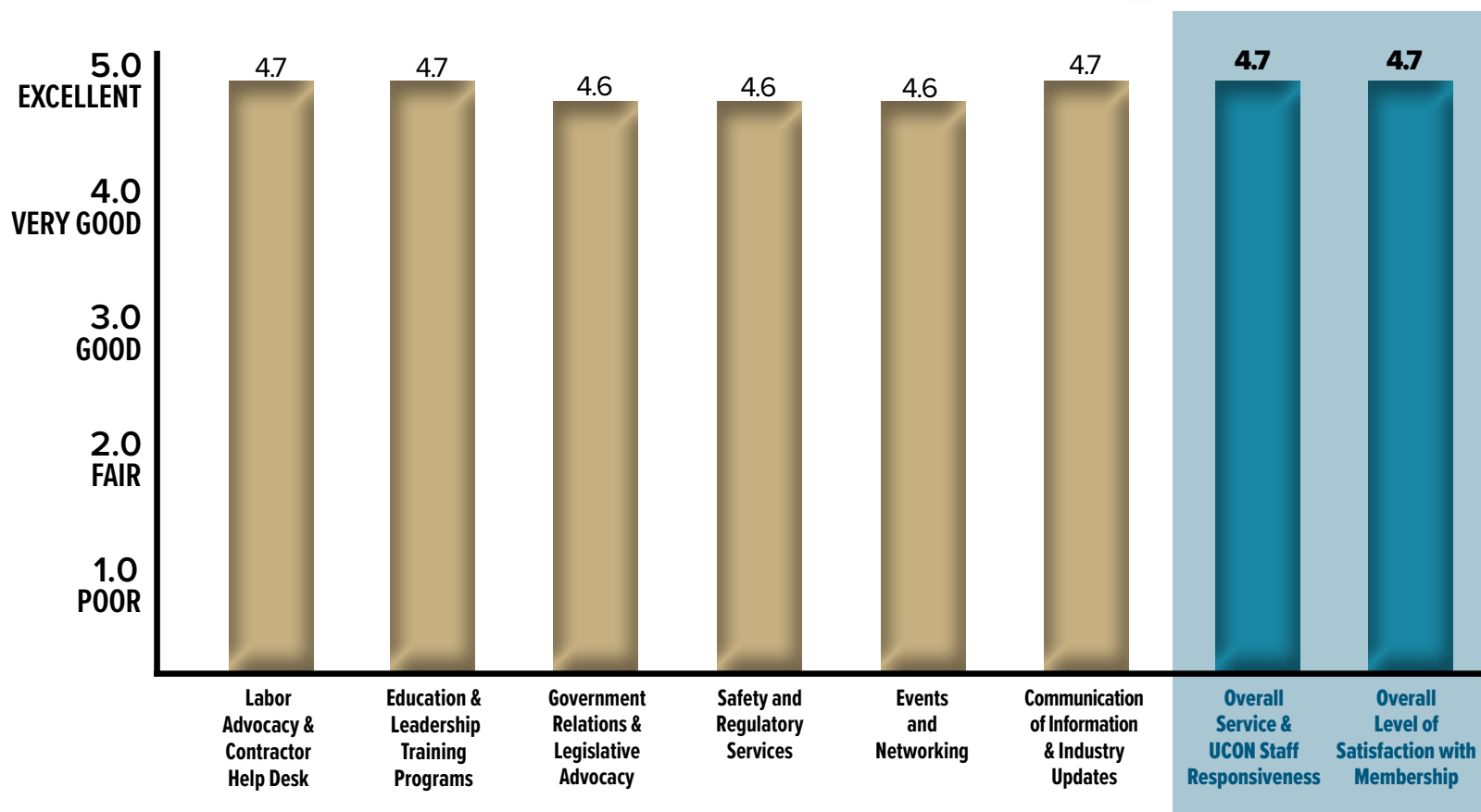




2024 SURVEY RESULTS

Below is a summary of our 2024 Contractor Member Satisfaction Survey. It is our intent to exceed your expectations and deliver a high level of service that provides our members with a competitive edge in this challenging landscape. We value and appreciate your feedback.

OVERALL VALUE: Contractor Membership Satisfaction Ratings



UCON Staff Responsiveness **4.7**

Overall Level of Satisfaction with UCON Membership **4.7**

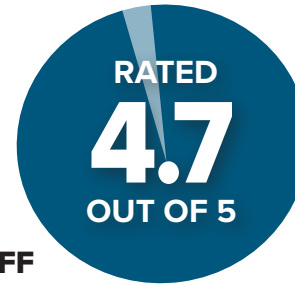
100%
of contractor members
would recommend
UCON to a peer.*

CONTRACTOR
MEMBER
SATISFACTION
SURVEY
RESULTS

*96% would "absolutely" refer us, 4% responded "maybe," 0 respondents said "no"



2024 CONTRACTOR MEMBER SATISFACTION SURVEY RESULTS



100% of contractor
members would
recommend UCON to a peer or
colleague.*

*96% would "absolutely" refer us, 4% responded "maybe"

LABOR ADVOCACY & CONTRACTOR HELP DESK:

Assisted with **over 3,000 calls/emails**
this year:

4.7

- Labor disputes and grievances
- Public works/prevaling wage compliance
- Payroll advisory; employment law
- Trust fund audits and issues
- Legal support and more

**UCON STAFF
OVERALL SERVICE
& RESPONSIVENESS** and
**OVERALL SATISFACTION
LEVEL WITH UCON
MEMBERSHIP** – both rated 4.7/5

A **97%**
retention rate
reflects the level
of return on investment UCON
contractors receive.

COMMUNICATIONS OF INFORMATION & INDUSTRY UPDATES:

4.7

**OVER 24,500 DOWNLOADS FROM
OUR CONTRACTOR RESOURCES
LIBRARY IN 2024 WITH NEARLY
1,000+ UNIQUE USERS**



UCON EVENTS & NETWORKING:

Nine statewide
events this year with **over 3,300
attendees**, and **440+ companies**

4.7



UCON is Statewide:
Offices in San Ramon
and Anaheim

45

**New Contractor
Members in 2024**
(As of printing)

EDUCATION & LEADERSHIP TRAINING PROGRAMS:

**2,800+ individuals from
over 260 companies** participated in UCON's
in-person and virtual **50+** professional
development courses this year, including
UCON's sold-out programs: Fearless
Field Leader, Project Management Career
Advancement (PMCA), and Project Engineer
Bootcamp; several classes rated 5/5.

4.7



LEGISLATIVE ADVOCACY:

Fighting to protect
your marketshare,
improve the business
environment, and
increase infrastructure funding across
the state, by working to support bills and
elect legislators that elevate the union
construction industry. In 2024, maintained
a **89% success rate in passing or
defeating legislation** impacting members
and the industry.

4.6

