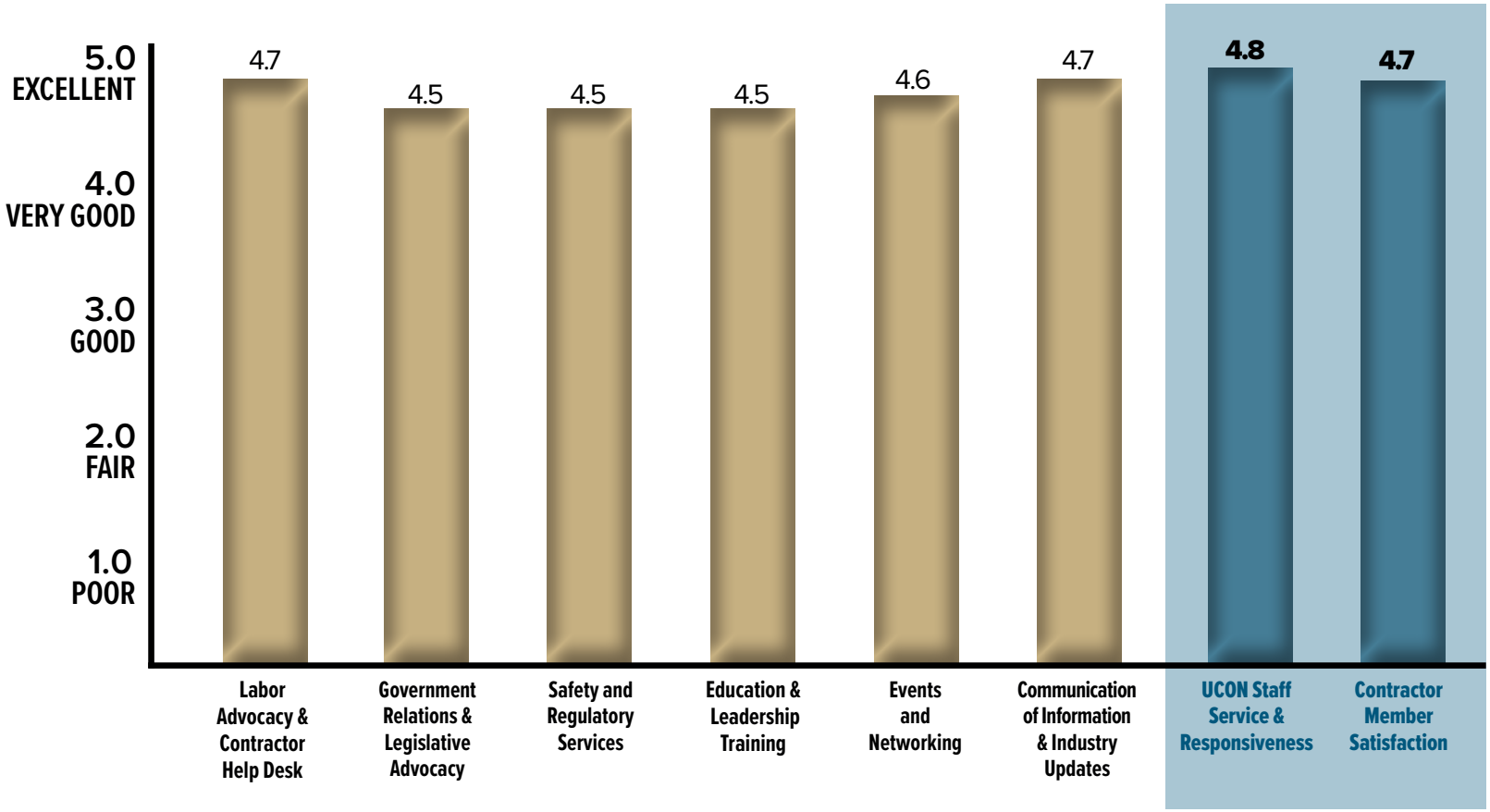
2026 SURVEY RESULTS

Below is a summary of our 2026 Contractor Member Satisfaction Survey. It is our intent to exceed your expectations and deliver a high level of service that provides our members with a competitive edge in this challenging landscape. We value and appreciate your feedback.

OVERALL VALUE:
Contractor Membership Satisfaction Ratings



Contractor Member Satisfaction **4.7**

UCON Staff Responsiveness **4.8**

100%
of contractor members would recommend UCON to a peer.

CONTRACTOR MEMBER SATISFACTION SURVEY RESULTS

CONTRACTOR MEMBERS

2026 MEMBER SATISFACTION SURVEY RESULTS

100% OF CONTRACTOR MEMBERS WOULD RECOMMEND UCON TO A PEER

WHERE YOU BELONG

Members who show up for each other.



4.6 EVENTS & NETWORKING

11 UCON events and 12 UCONnects brought together nearly 4,000 attendees from 450+ companies.

4.7 COMMUNICATIONS & INDUSTRY UPDATES

430+ companies utilizing UCON's Contractor Resources Library. Members ranked email their #1 way to hear from UCON, for monthly updates on wages, safety, and legislation.

> *"I always receive a quick and confident response and sometimes a phone call. The personal touch is refreshing."*
> — Kiewit Infrastructure West Co.

> *"Helpful for making new connections and maintaining previous business relationships."*
> — Silverado Contractors

WE GET IT DONE

Real answers to real problems.



4.7 LABOR ADVOCACY & CONTRACTOR HELP DESK

UCON-led 12 bargaining agreements, and answered 3,000+ member calls and emails on labor issues.

4.5 SAFETY & REGULATORY SERVICES

UCON advocated for faster, clearer permitting from the Bay Area Air Quality Management District (BAAQMD) to reduce project delays and costs for our contractors.

> *"Most valuable resource for construction labor related situations."*
> — MARC Builders

> *"I've called with questions on labor issues and have been answered promptly, help always seems to be there."*
> — Strive Concrete Cutting

LEADING THE WAY

Shaping the industry and its leaders.



4.5 GOVERNMENT RELATIONS & LEGISLATIVE ADVOCACY

13 out of 15 legislation wins, including SB 33 to protect how public agencies pay contractor claims.

4.5 EDUCATION & LEADERSHIP TRAINING

2,400+ people from over 265 companies took 66+ UCON courses and we launched UCON's Master Field Leader Academy and an AI Series.

> *"Knowledgeable staff that cares and will work to find an answer quickly if they do not already have one."*
> — Condon-Johnson & Associates

> *"The Field Leader classes are incredibly useful to assist in the development of new leaders."*
> — Monterey Mechanical Co.

UCON Offices: San Ramon, Anaheim and Sacramentio

43+ new contractor members in 2026 (as of printing)